

CERTIFICATE

This is to confirm that

Vladyslav Zhahliuk

participated in the TANDEM-UA-DE project
(Teaching and Administration Network for Double Degree
Education and Mobility – Ukraine and Germany)
of the Ostbayerische Technische Hochschule Amberg-Weiden

and successfully passed the course

Intercultural Communication

taught in English, worth **5 ECTS**
in summer semester 2025/2026 educational year
and received grade **2.0**

Weiden the 20.07.2026

Head of the Project



Prof. Dr. Julia Heigl

Lecturer



Dr. Maryna Pichugina

Lecturer



Olena Syvachuk

Attachment to the certificate

«Intercultural Communication»

Course content:

- Defining culture (iceberg model), cultural identity, perception and interpretation
- Stereotypes vs. generalizations, prejudices, ethnocentrism, cultural bias
- Introduction to CQ framework
- Cultural Dimensions as framework
- Emotional intelligence in intercultural contexts
- Gender and Generational aspects in intercultural communication
- Basic communication concepts
- Digital identities, social media, technology
- Multicultural teamwork, virtual teamwork, leadership across cultures, global etiquette, critical incidents, specific case studies
- Business meetings, emails, and professional correspondence
- Managing conflicts, mediation strategies, finding common ground
- Components (knowledge, attitude, skills), global citizenship

Examination: Module work

Lecturer: Dr. Maryna Pichugina, Olena Syvachuk

Number of credits (in ECTS): 5

Language: English

Students have acquired the following professional, methodological and personal skills and competencies:

- Explain key concepts and outline theoretical approaches
- Explain impact of own cultural conditioning
- Identify and reflect on cultural differences
- Interpret behaviour considering cultural values
- Create and apply effective communication strategies
- Analyze intercultural business encounters
- Demonstrate intercultural competence
- Communicate respectfully and effectively
- Demonstrate cultural intelligence
- Apply conflict resolution strategies
- Integrate emotional intelligence principles

Approximate scale of correspondence of German grades:

Final grade	ECTS grade	Points
1.3 1	A	93-100
2 1.7	B	85-92
2.7 2.3	C	76-84
3.3 3	D	67-75
4 3.7	E	60-66